

Denise Doyle

Chief Product Officer, Xakia Technologies

Passionate business transformation specialist, dynamic people leader and digital transformation enthusiast.

Denise is extremely focused on delivering greater value to organisations, providing strategic leadership and assisting them in becoming more efficient and effective, leveraging the right frameworks, tools and guidance to achieve tangible, sustainable outcomes. With a foundation in process re-engineering and delivering complex, strategic transformation initiatives from Citibank, nab, GE and Westpac.

As the first Legal Enablement Lead (Head of Legal Operations) at Telstra, Denise has led and implemented numerous initiatives including a global end-to-end automated matter management solution that created a single source for all legal matters, removed manual processes and enabled easy access to information via a standard, centralised repository as well as the initiative that fundamentally reimaged how Telstra's legal department operated which achieved a 15% reduction in operating costs. She is currently delivering legal's data and metrics strategy which will enable the team to take a strategic approach to leveraging data to map performance against key goals and key performance indicators to confidently identify actionable insights.

Denise excels at streamlining less-than-efficient processes to boost productivity and she knows her proven leadership skills, strong commitment to customer advocacy and collaborative approach would allow her to make a significant contribution to any organisation who is looking to transform the way they do business.

Core focuses of interest currently include: Strategic Business Transformation, Data and metrics, Process Re-engineering, RPA and Legal technologies.



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